

## Verifying Benefits with BCBS

Family Strategies & Coaching is contracted with Blue Cross Blue Shield of Arizona as a **PPO “Outpatient Behavioral Health Facility”**. When verifying your insurance eligibility and benefits you must specifically inquire using that title. We are not licensed as a professional private practice, and our therapists are not contracted individually. You will get the most accurate benefit information if you call the member services number on your card and speak to a representative.

While our billing department works to bill quickly, we do not often know what will be paid on a claim until it has been submitted and an EOB has been returned. Therefore, the client is responsible for verifying with their insurance carrier to determine benefits prior to receiving services. The client assumes all financial responsibility for services received at Family Strategies & Coaching.

You may direct your billing questions to Kaleen by emailing [kgodfrey@familystrategies.org](mailto:kgodfrey@familystrategies.org).

Therapists/Interns included in BCBS contract are: F Godfrey, A Whitman, M Wheeler, J McLean, J Sullivan, R Zatkowsky, E Silva, A Edgerton, D Garner, N Miller